Dock Door Scheduling

ARGOS SOFTWARE

Optimize Your Dock Efficiency

Book Reservations, View Schedules

Put an end to the stress and chaos of too many deliveries at once with the Dock Door Management Module from Argos Software.

The module allows you, your customers, and your carriers to book dock reservations and schedule trucks and staff accordingly, so times and dock doors are not over-booked. The module can alert your carriers and customers of changes, and allows carriers to provide you with updates electronically when their pickups and deliveries get off schedule.

By organizing and automating the scheduling process, warehouse managers can easily see a complete dashboard of dock door appointments and keep up-to-date with schedule changes in real-time.

For Warehouse Managers

Warehouse managers can see a full dashboard all of the scheduled appointments made by carriers and customers, and can reschedule them as needed. The module is customizable and can be configured upon implementation to create a task agent for alerts.

Task agent alerts can include these and more:
- Automatically printed reports of the day's scheduled shipments
- An email with the day's schedule
- Notice that an appointment has been missed
- Inbound email when a carrier requests a new time
- Outbound emails to alert carriers of changes you make

Warehouse managers can login to view the dashboard and see changes taking place in real-time. Information can also be exported to an Excel spreadsheet or PDF file to be printed, if preferred. As the warehouse manager, you can filter, sort and rearrange the view of the columns within the dashboard to pick and choose the information you'd like to see, and to organize it in a way that makes the most sense for you and your employees at the dock.

Keep reading on the reverse side to learn how Dock Door Scheduling can benefit your customers and carriers.

Keep dock doors at optimal capacity with Dock Door Scheduler from Argos

Benefits of Scheduling
- Optimizes dock usage
- Reduces back-up delays
- Enables real-time updates
- Streamlines inbound and outbound logistics
- More predictable for staffing
- Improves the customer experience

Benefits of the Argos Module
- 100% mobile and tablet compliant
- Task agent alerts
- Real-time dashboard
- Export to Excel or PDF
- Easy setup

ABECAS Insight

The Dock Door Scheduling Module for ABECAS Insight

For Customers

Customers can use the Dock Door Management Module to choose the date when they want to deliver goods to the warehouse. The application provides available times for drop-off.

The times and dates available in the application will be based on your operating hours, holiday schedules, and workers' lunch and break schedules. Configure it in your Argos WMS and it will sync to provide the available time and date options. Users will not be allowed to book a time outside of what you make available.

When a user chooses their preferred time and date, the system will assign a location for the customer delivery. The module assigns the dock door based on how many doors you plan to have open at that time and how many crews you have working that day. It prioritizes and selects the door intelligently using an algorithm. If two people choose the same time, the system will prioritize and assign different doors to each customer, allowing for both shipments.

When a shipment is scheduled by a customer, a carrier, or a warehouse manager, the appointment will be placed on the schedule for the customer, carrier, and the warehouse manager. All users will have the ability to make changes to the shipment as needed and to send out alerts, if you so choose.

For Carriers

Carriers will be able to log in through a secure portal to see transactions and scheduled dock appointments. Only transactions that are available to the carrier will be visible to the user.

Using the Dock Door Management Module application, carriers can reschedule appointments if shipments get off track during transport, choosing a new time. The application might reassign them to a different dock door based on the new time. The software can be configured to optionally send task agent alerts to the carrier and back to the warehouse manager to automatically notify everyone of the change.

The true benefit of the Dock Door Scheduling Module is organization. It communicates clearly within the warehouse and gives transparency to users for optimizing time. By assigning the dock doors upfront, and providing updates in real-time, confusion and conflicting unloading times will become extinct. Customers will feel more important and better served.

Scheduling dock door pickups and deliveries reduces congestion and its opposite: downtime.

Installing and using the application

This browser application is connected to ABECAS Insight in real-time, and syncs with your Argos warehouse management system (WMS) software.

It is 100% mobile and tablet compliant, and can be resized and rescaled in any environment. Therefore, users will have the same functionality on a mobile device or tablet as on the computer.

User set-up

Users self-register with their email address and create their unique password. There is a 1:1 mapping per user, so each user will have their own login information which can be used to login via mobile phone, tablet or computer.